

Privacy Policy (GDPR)

TRADE GPT LTD™

Last Updated: Nov. 2025

1. Introduction

This Privacy Policy explains how TRADE GPT LTD™, a company registered in the United Kingdom under number 15419777, collects, uses, stores, and protects users' personal data in accordance with the General Data Protection Regulation (GDPR) and applicable laws.

By using this website or our services, you agree to the practices described in this Policy.

2. Data Controller

TRADE GPT LTD™

49 Waters Drive, Staines-Upon-Thames,
Surrey, United Kingdom, TW18 4R

Email: tradegpt@email.com

3. Data Collected

3.1. Data You Provide Directly

- First and last name
- Email address
- Phone number
- Login credentials
- Information required to create an account
- Messages sent to support

3.2. Technical Data

- IP address
- Browser type
- Approximate location
- Device identifiers
- Cookies and browsing data

3.3. Data Related to Service Usage

- TRADE GPT robot settings
- Usage statistics
- Performance data (strictly anonymized)
- Security logs

3.4. Data from Partners

Where applicable, we may receive anonymized technical data from third-party platforms (e.g., trading platforms).

4. Purpose of Data Processing

TRADE GPT LTD™ processes data to:

- Provide access to the trading robot and associated services
- Ensure the security of user accounts
- Personalize your experience and improve software performance
- Send informational or support emails
- Analyze website usage to optimize functionality
- Comply with legal obligations (anti-fraud, compliance)

5. Legal Basis for Processing (GDPR Art. 6)

Our data processing is based on:

1. Consent (registration, newsletter, cookies)
2. Contract performance (use of the TRADE GPT software)
3. Legal obligation compliance
4. Legitimate interest (security, optimization)

6. Data Sharing

TRADE GPT LTD™ never sells personal data.

Data may only be shared with:

- Technical service providers (hosting, security)
- Analytics tools (anonymized data only)
- Compliance services when required by law

- Partner platforms strictly necessary for service operation
- Public authorities if legally required

No commercial data transfers will ever take place.

7. Cookies

We use cookies to:

- Improve navigation,
- Analyze site usage,
- Personalize the user experience,
- Secure sessions.

You can disable cookies in your browser settings.

8. Data Retention

We retain your data:

- As long as your account is active,
- Up to 3 years after the last interaction,
- Or longer if legally required.

Data may be anonymized for statistical purposes.

9. Data Security

TRADE GPT LTD™ implements advanced security measures:

- Data encryption
- Secure servers
- Strict access control
- System monitoring and auditing

However, no system is completely invulnerable, and no absolute guarantee can be provided.

10. Your Rights (GDPR)

Under GDPR, you have the following rights:

- Right of access

- Right to rectification
- Right to erasure (“right to be forgotten”)
- Right to object
- Right to restrict processing
- Right to data portability
- Right to withdraw consent

To exercise your rights:

Email: tradegpt@email.com

We commit to responding within a maximum of 30 days.

11. Third-Party Accounts and Automated Trading

TRADE GPT LTD™ does not hold any funds and does not collect any sensitive financial data related to third-party platforms (MT4, MT5, brokers, etc.).

All trading-related information remains under the user’s broker responsibility.

We never access your payment methods, balances, or withdrawal methods.

12. International Data Transfers

If data is transferred outside the UK or EU, TRADE GPT LTD™ ensures that:

- Standard Contractual Clauses (SCC) are implemented, or
- The country provides an adequate level of protection.

13. Policy Updates

This Privacy Policy may be updated at any time.

The current version is the one displayed on this page.

14. Contact

For any questions regarding this Privacy Policy:

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United Kingdom, TW18 4R

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